

WARRANTY POLICY PRIOR TO JANUARY 2009

Air Heaters / Coolant Heaters

NOTICE:

The warranty policy below reflects products sold prior to January 2009 that may still be claimed under the stated warranty stipulations. For product with a purchase date after January 2009 please use the updated warranty manual located in the warranty section of the technical website.

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WARRANTY COVERAGE AND LIMITATIONS

Webasto Product North America, Inc. (herein after referred to Webasto) warrants their heaters and heater kits against defects in material and workmanship for two (2) years effective at the time of installation or vehicle registration date for Original Equipment installations (OE). This warranty period may not exceed three (3) years from the original date of sale by Webasto. This warranty period may be superseded by a contractual agreement.*

**Warranty coverage for Marine and Off-road applications containing DBW series heaters and the CSL Cargo Heaters are limited to a maximum of 3,000 hours of usage. All other models are limited to 2,000 maximum hours.*

Replacement parts are covered for six (6) months or the remainder of the original warranty period, whichever is longer. Replacement heaters are considered a "Replacement Part."

The intent of the Webasto warranty is to protect the end-user heater from such defects and provide free repair and replacement of defective parts in the manner provided herein. During the warranty period the exclusive remedy will be for Webasto, at their discretion, to repair or replace those parts which are demonstrated to be defective in material or workmanship.

While warranty is provided to the "end-user", it is to be administered and serviced through an authorized Webasto dealer in accordance with the Webasto warranty policy or contractual agreement between Webasto and a second party.

Limitations: Webasto specifically excludes and limits from warranty the following:

- Normal wear of service parts: **(fuel nozzles, filters and overheat fuses are not covered).**
- Removal and replacement of heater (with the exception of the Thermo Top C).
- Damage to product in transit. All claims must be filed with carrier.
- Improper installation, which is not in accordance with valid, supplied installation instructions or approved OEM applications.
- Deterioration due to normal wear, corrosion, abuse, damage, accident, improper storage or operation.
- Modification of product by alteration, use of non-genuine parts or repair by unauthorized personnel.
- Economic loss for expenses related to travel, vehicle disability, personal injury or other incidental or consequential damages arising from any breach of this expressed warranty.

Owner's Responsibilities:

- 1) Service heater at the start of each season by an authorized Webasto dealer (Service parts including; fuel nozzles, filters and overheat fuses are not covered under warranty).
- 2) A Warranty Registration Card is included with the sale of each heater. It is the owner's responsibility to complete this card and return it to Webasto for registration. A proof of purchase is required for all heaters that are not registered.

This warranty gives you specific legal rights and you may also have other rights which vary by State or Province

THE WARRANTY DESCRIBED IN THIS POLICY SHALL BE IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.