



The *VControl*™

User Manual Version 2.1

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IMPORTANT SAFETY NOTICE – The *VControl*™, through the use of a simple control pad, tactile to the touch and voice controlled, allows you to keep your hands on the wheel and eyes on the road – a significant safety advantage compared to the use of cell phones directly or other speaker phone kits. For your further safety, it is strongly recommended that you review the instructions contained in this User Manual and that you become familiar with at a minimum the basic functionality of the product. You should also try several test calls while not operating the car so that you can concentrate more fully on learning the initial prompts necessary to operate the *VControl*™. NOTE: All states enforce driver distracted driving regulations and your first priority as a driver is the safe operation of your vehicle.

CUSTOMER SUPPORT: Your safety and satisfaction are of primary importance to VCommand and Webasto – if you are having problems with the functioning of your unit please contact us at the following numbers or email addresses so that our well trained staff can assist you in a courteous and timely manner:

VCommand Tech Support: 1-866-826-6669
1-866 (VCOM-NOW)
email inquiries: support@vcommand.com – or
www.techwebasto.com
Webasto Tech Support: 1-800-860-7866

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Chapter 1: Introduction

This chapter highlights the main features of **VControl** Bluetooth™ phone control system, defines terms and conditions that are important to understand when using the system, and provides general tips, etc.

The following terms are used extensively throughout this manual:

- **Main Menu** The primary control functions of the **VControl**
- **Control Pad** The primary interface module for call activation/deactivation, volume, mute, switch
- **Bluetooth™** refers to a wireless radio frequency (~2.4 – 2.5 GHz) with a range of ~10 meters – for either analog or



digital transmission

- **Dialog**
Voice Interaction with the **VControl**

TIPS ON FORMATS IN THIS MANUAL

The format that is used throughout the manual is meant to help differentiate between what **VControl** says and what you can/need to say:

When **VControl** is the speaker:

- Text appears as a normal sentence in *italic* followed by a prompt character “>”, indicating that the unit is waiting for your response. For example, the unit might say “*Ready, say Call, Dial, Phonebook, or Setup>*”

When you are the speaker:

- Spoken-word commands or responses appear as uppercase first letter and in bold (for example, **Dial**).
- Digit responses appear as individual numbers with a dash between digits (for example, 1-8-0-0)
- Commands or responses that have multiple words appear as uppercase words with a dash between words (for example, JOHN-SMITH-HOME). This indicates that the words should be spoken without pausing between words.

MODES OF OPERATION

VControl is designed for use in automotive environments. You control the unit through a “single” touch tactile control pad, and through voice commands you control the desired functionality. The unit prompts you with an easy-to-follow dialogue and recognizes a variety of accents, but also performs exceptionally well in an environment

with typical background noise (air conditioning, road and engine noise, etc.).


SPEECH AND TONES


VControl communicates in two (2) ways:


- **Human Voice**
The system says names, prompts, locations, and numbers in a high-quality human voice.
- **Beeps**
VCONTROLTM augments its speech with a single beep through the dialogue, the meaning of which is dependent upon context. In most cases the beep is to signify that the system has concluded it’s prompt and is waiting for a command.


SYMBOLS

Please note the following symbols/conventions that are intended to enhance the readability of the User’s Guide.

 → When the activation symbol is displayed, please press the corresponding key on the control pad.

 → The minus button will decrease volume

 → The plus button will increase the volume

 → The switch button has a variety of functionalities such as 3-way calling, privacy mode, etc.

 → The Mute button will mute a caller

<Beep> → A short tone emitted from the system to signify a certain activity

“*Ready*” → Words in italics and quotes represent voice prompts from the system

Set-Up → Bold words represent spoken commands by the operator

Sample Dialogues appear in shaded boxes:

Sample Dialogue



“*Ready*” <Beep>

Call → “*Say the name*”

[Information contained in brackets are either options or special notes] – Then plain text following the prompt describes the kits actions or results pending a certain command.

FUNCTIONS AND BENEFITS OF *VControl*

- Automotive grade components
- Continuous Speaker-Independent Recognition
- Scansoft[®] speech engine testing at better than 90% recognition from idle to 60+ mph
- Sophisticated noise reduction
- Pairs up to five (5) phones per car kit
- Includes digit dialing (continuous or block), pre-stored voice tags, re-dial, privacy mode
- Voice dialing
 - Stores up to 32 caller names with four locations per caller (cellular, home, etc.)
 - Name Add, Delete, Edit, Listing, Erase All to Phonebook.
- Microphone mute
- Three (3) languages: Spanish, English, Canadian (French)
- Barge-in feature (interrupts system prompts)
- Towing Assistance, Car Club, Emergency, other direct-access numbers

- Automatic transfer to Bluetooth mode when you enter vehicle (this can take 30 to 120 seconds approx.)
- Status Indicators available:
 - Phone low battery
 - Cellular weak connection
 - Roaming
 - No cellular connection
 - Phone not connected
 - Phone call completed
- DTMF** code transmission for voicemail and device control

**DTMF stands for Dual Tone - Multi Frequency and it is the basis for your telephone system. DTMF is actually the generic term for Touch-Tone (touch-tone is a registered trademark of ATT). Your touch-tone[®] phone is technically a DTMF generator that produces DTMF tones as you press the buttons. How it works is explained further in Chapter 7.

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- Bluetooth[™] Certified
- Easy Installation
 - Wiring Harness, Bluetooth[™] module, microphone
 - Mute radio function and external speaker
- Calls can be transferred back to the phone for privacy or when exiting the vehicle
- Confirmation Prompts Optional which creates two modes:

Novice Mode *VControl* prompts you with the choices you may respond with when it asks you a question. When you first use the system, the unit is set to Confirmation Prompts “ON”.

Expert Mode You issue commands directly to the *VControl* (without the benefit of command options), thereby reducing dialog as your comfort and ease-of-use grows. To turn Confirmation Prompts “OFF”, see Chapter 6 (page 29-30).

Chapter 2: Main Menu

Once your phone has been activated/paired, the **VControl** will automatically connect to your phone each time you enter the vehicle and start the ignition – this “pairing” on Bluetooth™ connections will take 1-2 minutes and is active (ready) when the green LED light is illuminated (constant) on the Control Pad.

MAIN MENU FUNCTIONS

From the Main Menu, select the desired function. **VControl** prompts you with “Ready” <Beep> Say ‘DIAL, PHONEBOOK, CALL, TOWING ASSISTANCE, SETUP, REDIAL, EMERGENCY, CANCEL’”

Simply speak the desired function name and the unit will respond appropriately. Note:

- A single <Beep> will be heard after most prompts coming from the unit. This signifies that the system is now ready to accept input from the operator
- You must wait for the <Beep> before speaking a command

Call – to place a call by the name entered into the phonebook. This method will also ask you to confirm the location (cellular, work ,etc.)

Dial – Used to call a number not in your phonebook by simply speaking the numbers in sequence or by block (a block is area code, then the three digit city code and then the four digit number – (123-456-7890).

Redial – to redial the last number called.

Phonebook – is the unit’s stored memory of 32 numbers, stored by name – each name can have up to four different locations (home, work, cellular, pager).

Setup – this allows you to access all of the set-up functions such as phone pairing, confirmation prompts or language.

Cancel – this will disconnect a current dialogue session with the unit when invoked from the main

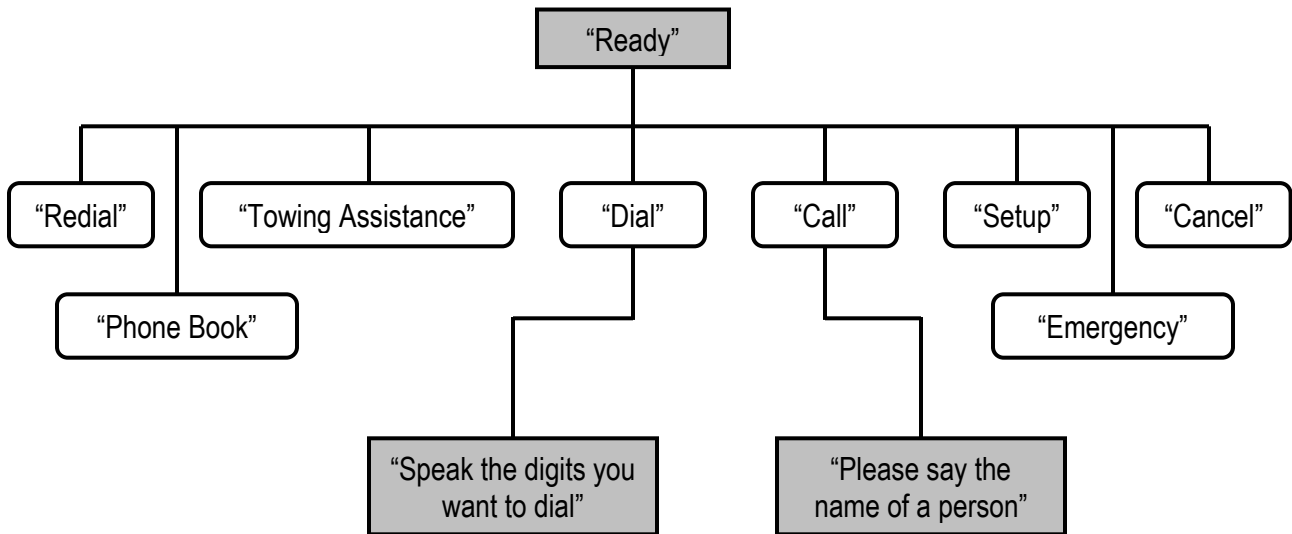
menu – from any other place in the command structure it will return to the main menu and the “ready” prompt.

Emergency – the emergency function allows you with one simple command to quickly dial **911**.

Towing Assistance – the towing assistance command allows you to quickly connect a Roadside Assistance Service number of your choice. This number can be programmed to your Automobile Club or vehicle manufacturer’s specification.

MAIN MENU INTERACTION DIAGRAM

The following diagram shows *VControl* prompts as rectangles and user commands as rectangles with rounded corners:



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Chapter 3: Initial Operation



Before proceeding with day-to-day operation, there are several initial tasks to perform





- Language selection
- Phone Pairing

DESIRED LANGUAGE

Three different languages are available in the kit: English, Spanish, and French Canadian. The kit defaults to English.

In order to change to a different language, please implement the following procedure:

- Press simultaneously and hold, for three (3) seconds, the  and the  buttons.

- “select English by pressing the  button after the Beep” <beep> (the system waits for 1.5 seconds). – “select French by pressing the  after the beep” (spoken in French) <beep> system waits another 1.5 seconds – “select Spanish by pressing the  after the beep” (spoken in Spanish) system waits another 1.5 seconds if the  is not pushed and then returns to main menu.
- If you do not press a button, the system will return to the idle state after speaking the three prompts above. The language will remain unchanged.
- The language can also be set using the SETUP mode – please refer to that section of this guide.

PHONE PAIRING – the first step in using the kit is to register your Bluetooth™ enabled phone with the *VControl*. This process usually called “pairing” or “registration” allows your phone to communicate with the hands-free system and ensures that other phones cannot inadvertently do so.

Please follow the steps below to complete this process:

- Turn on your cellular telephone and ensure that it is Bluetooth-enabled and supports Hands-free profile.
- Turn on your vehicle ignition and after a few seconds, the Power LED on the control pad should light briefly and then go out [signifies the system is active and ready to use]. This will take a few seconds.
- You now need to enter the set-up mode to register your phone; however, it is recommended that you follow the directions for your particular phone and turn the Bluetooth Power “On”.

pairing procedure until it asks you to enter a password. Enter “0000” on the phone’s keypad and select the yes/dial key on the phone. The phone will then complete the pairing process and should hear a prompt from the kit saying “*pairing completed*”

- You have now completed the registration process and the kit is ready to be used. The LED on the Control Pad will remain on (green).
- You only need to “Pair” your phone the first time you wish to use the kit. With all subsequent uses, the phone will automatically connect to the kit.
- You can pair up to 5 (five) phones with the Bluetooth™ kit. Only one phone will be active (i.e. able to use the hands-free system) for calls at any one time.. The last connected phone will always have the highest priority when the unit tries to connect with a phone. If the last connected phone is not available, then the kit will look



“Ready” <Beep>

Set-up → “*Phone Pairing, Confirmation Prompts, Changing Languages*”

Phone Pairing → “*Please select one of the following: Pair or Delete the current phone*” <Beep>

Pair a Phone → “*Please pair phone as mentioned in phone manual*” <Beep>

[Pair phone: Kit will remain silent for up to 2 minutes]

- The kit will wait for approximately 2 minutes to have a Bluetooth™ enabled phone paired with it. During this time the LED will be flashing.
- Once the phone has found the kit, it will display a prompt on the phone. It should display a message (on the phone) that is has located “Peiker HF”. The kit will remain silent. Continue to follow the phone’s

for other phones stored in its memory (other phones that have been previously paired), in order of the original pairing process. If you pair a sixth phone, then the phone that was first paired will be removed from the memory of the kit.

BASIC OPERATIONS

After completing the registration process, your Bluetooth™ car kit is ready for everyday use. The kit should operate properly each time you enter your vehicle, provided the initial requirements as defined below have occurred.

Initial Requirements

- **Ignition Switched On** → Your vehicle ignition must be switched on and the power LED on the kit constantly on. It takes approximately 3 to 5 seconds after turning on your ignition for the kit to become active.

- Bluetooth™ in phone is Active → The Bluetooth communication mode (sometimes referred to as connection) must be activated (turned “On”) in your cellular phone.
- Phone Distance → The hands-free kit will operate with the phone up to approx. 30 feet. The quality of the audio signal will deteriorate as the phone is moved further away from the vehicle. The phone does not need to be in the open (i.e. it can be in your pocket, purse or briefcase) to operate but it should not be blocked by metal (i.e. placed in the trunk).
- After the system becomes active (ignition is turned on), you will likely see an indicator on your phone (either a message is displayed or an icon is activated) when the kit connects through the Bluetooth link to your phone – this process will take approx. 15 to 30 seconds. At this time the unit is fully operational. Also, the green LED on the Control Pad will either remain illuminated

or blink when it is actively paired to a Bluetooth™ phone.

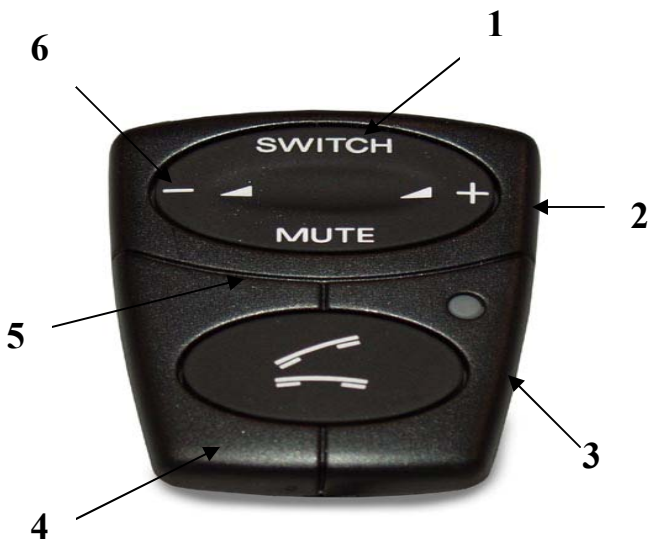
The Control Pad



The Control pad is your primary control interface with the *VControl™*, it activates initial operation of the system and provides access to all of the available features.

The basic functions of the control pad are defined below:

1. Switch
2. Volume Up
3. Green LED
4. Call Activation, Answer and Hang-up
5. Mute
6. Volume Down

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- Pressing the  initiates the voice interface and accesses the majority of the features
- Pressing  during an active session jumps immediately to the end of the prompt



- Speaking **Cancel** during any voice interactive session with the unit will exit the current menu and return to the main “Ready” prompt
- Always wait for the <Beep> before speaking command/digits to the system
- If you are unsure how to respond to a particular voice prompt, do not say anything and a list of commands will be provided.
- If the voice recognition is having trouble recognizing your speech, try the following:
 - i. Speak slower
 - ii. Do not speak overly loudly
 - iii. Emphasize/annunciate the words or digits clearly

- iv. Ensure you are speaking directly towards the microphone


Volume Control

To initially set the volume levels for the voice prompts and for your phone conversation, follow the instructions below. Once you have adjusted them they will remain as your default settings. There are two different settings that can be adjusted.



1. Adjusting Ringer/Voice prompts Default Volume Setting

- Press the  button and do not say anything so that the “help” prompts will be heard – you can use this to adjust the volume.
- To increase the volume, press the  continuously until the desired

volume is achieved or the maximum setting.

- To decrease the volume, press the  button continuously until the desired volume level is reached or the minimum setting.

2. Adjust Active Voice Conversation Default Volume Setting. Initiate and maintain a phone call as described previously. During your conversation adjust the volume as mentioned below:


- To increase the volume, press the  continuously until the desired volume is achieved or the maximum setting.
- To decrease the volume, press the  button continuously until the desired volume level is reached or the minimum setting.



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Chapter 4: Making & Receiving Calls


RECEIVING A CALL

When a call is received on your phone, you will hear a ring through the unit’s speaker (it may also ring through the phone, depending on your settings) and your car stereo system may automatically mute depending on the car radios functionality and how your unit was installed.

To answer the call, simply press the  key and the call will automatically connect in 2-3 seconds.

The volume of the call can be adjusted through the   on your control pad.

ENDING A CALL

When your call is complete, simply press the  and the call will be terminated. The system will produce a “Phone Call Ended” prompt.

[Note: Verizon customers may have to press the call end button on the phone due to Verizon’s current data services implementation (December 5, 2004) – Verizon is aware of this problem and may announce a solution over the next several weeks]

If you do nothing, and the other party has disconnected, the system will terminate. The same “Phone Call Ended” prompt will be heard. Note that this can take up to 2 minutes, depending on the cellular carrier.

Placing a Call – from the “Ready” Prompt

Dial Function

The DIAL function is used to dial a phone number by providing the kit with a series of digits. You can enter the number as either a complete string of 7, 10 or more digits or you can break up the phone number into segments (referred to as blocks) and the system will piece them together before dialing (segment dialing). The following examples delineate both methods:

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Entire Number Dialing



“Ready” <Beep>

Dial → “Number Please” <Beep>

Speak the digits of the phone number [e.g. 8-0-0-1-2-3-4-5-6-7] → Number is repeated + “Complete the Number, Say Clear or Say Dial” <Beep>

If the Number is Correct say **Dial** → “Dialing” and the Call is connected

If the Number is Incorrect say **Clear** → All digits are cleared then <Beep> then **Repeat the digits of the number** (there is no further prompt) – this cycle will continue until you get a correct number or say **Cancel** to return to the main menu.

Block Number Dialing



“Ready” <Beep>

Dial → “Number Please” <Beep>

Speak the digits of the phone number from 1 to 10 digits at a time [e.g. 800] → Number is repeated + “Complete the Number, Say Clear or Say Dial” <Beep>

Speak the next sequence of digits [e.g. 123] → Number is repeated + “Complete the Number, Say Clear or Say Dial” <Beep>


Speak the next sequence of digits [e.g. 4567] → Number is repeated + “Complete the Number, Say Clear or Say Dial” <Beep>

If the Number is Correct say **Dial** → “Dialing” and the Call is connected

***** Special Note – You must speak one digit at a time and not numbers ten or greater [e.g. eight hundred, forty-five forty-five]**

Call Function

The CALL command is used to dial pre-stored phone numbers from your PhoneBook. The system is capable of saving up to 32 names, each with four different phone numbers. Please refer to the PhoneBook section to learn how to program numbers and locations.

Please note that the numbers are stored in the car kit and not in the cellular phone. The numbers stored in your phone are not directly accessible but can be retrieved using the  button. See the chapter on Special Functions to learn more about this capability.



“Ready” <Beep>

Call → “Name Please” <Beep>

Speak the Name of the Person [must have been previously stored in the PhoneBook] ***

→ Name is repeated + “Please say a location” + Lists Stored Locations ** <Beep>

Speak Desired Location → Name + Location + “Is this Correct?” <Beep>

Yes [If it is correct] → “Dialing” and the Call is connected

No [if any of the information is incorrect] → “Would you like to try again?” <Beep> [If No the system returns to the Main Menu]

Yes → “Please Say a Location” + Lists Stored Locations <Beep>

Speak Desired Location → Name + Location + “Is this Correct?” <Beep>

** If the requested name has only one location stored, then the system will not ask for a location but jump to confirming that the name and location are correct. If you respond **No** to this prompt, it

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will immediately return to the main menu since there are no other locations.

*** If you select a name not in the PhoneBook, the system will prompt you [up to three times] with “Name Please” <Beep> If after three attempts, a match is still not found, then the prompt, “Name not found in the PhoneBook. Would you like to try again?” <Beep> If you answer **Yes** then the process will start over again. If you answer **No**, then the system will return to the main menu.

The Redial Function

The Redial command is used to place a call to the same number that was previously called.

Please note that the number called will be the last one dialed from your cellular phone, not necessarily the last one called using the kit. If you used your phone without the kit, it will use that number as the last number dialed.



“Ready” <Beep>


Redial → “Dialing”



The Call is connected

Call Waiting

The unit will <Beep> when a call is active and an incoming call is detected. The unit supports several options with regards to Call Waiting.

Active Call <Beep>


Press  to switch to the incoming call.

Press  for two seconds to end call and switch back to the original call. Press  for one second to switch back to the original call without disconnecting the new call.

To connect both calls in a conference call, see Chapter 7 – Special Functions – Conferencing.


Emergency

The Emergency command quickly allows you to dial quickly with one touch 911. This should only be used in actual emergencies.

 “Ready” <Beep>
Emergency → “Are you sure you want to call 911” <Beep>

No → returns to the main menu

Yes → Call is connected

 “Ready” <Beep>
Towing Assistance → “Do you want to connect with your Towing Service” <Beep>

No → returns to the main menu

Yes → Call is connected

Towing Assistance

The Towing Assistance command allows you to quickly connect a Roadside Assistance Service number of your choice.

Chapter 5: PhoneBook

The “*PhoneBook*” command is used to setup and modify all features relating to your phonebook. Specifically it allows you to store new names with up to four locations [numbers] per name. You can also edit or delete existing entries.

When you first enter the *PhoneBook* menu, the following prompt will play: “*Select one of the following: New Entry, Edit, List Names, Delete or Erase All*” <Beep>. If you do not say anything, then “*Available options are: New Entry, Edit, List Names, Delete, Erase All or Cancel*” <Beep> - this will be repeated three times. After the three attempts, the system will time out and return to the idle mode.

New Entry

This function is used to store names with associated numbers (by location) in the Bluetooth phonebook.

- The names are stored in the kit and not in the phone. If you want these names stored in your phone, you will have to re-enter them following the procedures outlined in the phone’s user manual.
- If you do not provide any response to the various requests throughout the New Entry command sequence, you will typically be provided with a help list of commands available then the system will automatically return you to the main menu “Ready” prompt.

Example



“Ready” <Beep>

PhoneBook → “Select one of the following:
New Entry, Edit, List Names, Delete, or Erase
All” <Beep>

New Entry → “Phonebook: New Entry. Name
Please” <Beep>

Speak Desired Name → “Repeat Name
Please” <Beep>

Repeat Name Please → “Please say a
location” <Beep>

Say a Location [home, work, cellular, pager]
→ “Adding (+ Name + Location) is this
correct?” <Beep>

**Yes [No will return to the Speak Desired
Name Prompt]** → “New number please”
<Beep>

**Speak the digits of the phone number [e.g.
8-0-0-1-2-3-4-5-6-7] [Digits can be entered
as described in the “Dial” dialogue]**

Edit

This function is used to modify or add numbers to a name previously stored in the phonebook. An existing number can be changed or a new location and number can be added to an existing name.

- If you do not provide any response to the various requests throughout the Edit command sequence, you will typically be provided with a help list of commands available (repeated three times) and then the system will automatically time out and return to idle mode.
- The only valid locations are: Home, Work, Cellular, and Pager.
- If the name does not exist in the phonebook, then you will be asked for another name [“Name please” <Beep>] up to three additional times. If a match is still not

found, you will be prompted to enter another name [“Name not found in Phonebook. Would you like to edit another name?” <Beep>]



“Ready” <Beep>

Phonebook → “Select one of the following:
New Entry, Edit, List Names, Delete or Erase
All” <Beep>

Edit → “Phonebook:Edit. Name Please”
<Beep>.

Speak Desired Name -> Repeats name + “Is
this correct?”

Yes → “Please say a location” <Beep>

Say a Location [home, work, cellular, pager]
→ “Editing” + Name + Location + “Is this
Correct?” <Beep>

Yes → “The current number is” + Stored
Number + “New Number Please” <Beep>

**Speak the digits of the phone number [e.g.
8001234567]** → Number is repeated +
“Complete the Number, Say Clear or Say Dial”
<Beep>

Save Entry → “The number for” + Name +
Location + “has been changed. Would you like
to edit another location?”

Yes → Returns to Enter another Location

No → Returns to the Main Menu

List Names

This function allows you to list all the names currently stored in the Phonebook. You can list just the names, names with locations, names with locations and with numbers.

- If you do not provide any response to the various requests throughout the List Names command sequence, typically the system prompt “Yes, or No or Cancel” <Beep> will be repeated three times. If still no input has

been received, the system will time-out and return to the idle mode.

Delete Existing Names

This feature is used to delete existing names or specific locations/numbers of existing names.


- If you do not provide any response to the various requests throughout the Delete command sequence, you will typically be provided with a help list of commands available (repeated three times) and then the system will prompt you to enter another name (“*Name not found in Phonebook. Would you like to delete another name?*”)

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Erase All

This command is used to erase the entire phonebook. **PLEASE NOTE** that your **ENTIRE PHONEBOOK** will be **ERASED** and cannot be recovered.

- If you do not provide any response to the various requests throughout the Erase All command sequence, typically the system prompt “*Yes, or No or Cancel*” <Beep> will be repeated three times. If still no input has been received, the system will time-out and return to the idle mode.

 “Ready” <Beep>
Phonebook → “*Select one of the following: New Entry, Edit, List Names, Delete or Erase All*” <Beep>
List Names → “*Would you like to List Names with Locations? Yes or No*” <Beep>
No → [All Stored names are played back]
Yes → “*Would you like to List Locations with Number? Yes or No*” <Beep>
No → [All Stored Names with Locations are played back]
Yes → [All Stored Names with Locations and Numbers are played back.]
After Names and/or Locations and/or Numbers are played back → “*Would you like to play the list again from the beginning?*” <Beep>
Yes → Replays the appropriate list
No → Returns to “Ready” <Beep>

 “Ready” <Beep>
Phonebook → “*Select one of the following: New Entry, Edit, List Names, Delete or Erase All*” <Beep>
Delete → “*Phonebook: Delete. Name Please*” <Beep>
Speak Desired Name → Repeats Name + “*Is this correct?*” <Beep>
No → “*Say new name*”
Yes → “*Please say a location for deleting.*” + Current Filled Locations + “*Erase All*” <Beep>
Say a Location [home, work, cellular, pager] → Location + “*Is this correct?*” <Beep>
No → “*Say new location*”
Yes → “*Deleted*” <Beep>
Number is deleted. Return to ready prompt.



“Ready” <Beep>

Phonebook → “Select one of the following:
New Entry, Edit, List Names, Delete or Erase
All” <Beep>

Erase All → “Are you sure you want to erase
your whole phonebook?” <Beep>

No → [Return to the beginning of Phonebook]

Yes → “You are about to erase your whole
phonebook. Is this correct?” <Beep>

No → [Return to the beginning of Phonebook]

Yes → “Phonebook Erased Return to Main”
Menu” Return to Ready Prompt

Chapter 6: Setup

Delete the Current Phone Pairing

This function is used to remove the current phone from connecting to the Bluetooth™ kit. The pairing can only be deleted when there is an existing phone actually connected and communicating with the kit when this function is invoked.

- The pairing is only deleted in the kit and NOT in the phone. Therefore, it is possible that the phone will try to reconnect unless the entire pairing process is completed again.



“Ready” <Beep>

Set-up → “Phone Pairing, Confirmation Prompts,
Changing Languages”

Phone Pairing → “Please select one of the
following: Pair or Delete the current phone”
<Beep>

Delete → “Are you sure you want to delete the
current phone?” <Beep>


No → Return to Pair or Delete Phone

Yes → “Phone deleted return to Main Menu”
<Beep> Returns to Ready Prompt





Confirmation Prompts

This function is used to turn the confirmation prompts On or Off. Once you become familiar with the kit and the various system prompts that are played, it becomes unnecessary to always listen to

the prompts. This feature allows some of the basic prompts to be turned off so that you can quickly proceed to the next input without having to wait for the entire prompt.

 “Ready” <Beep>
Set-up → “Phone Pairing, Confirmation Prompts, Changing Languages”
Confirmation Prompts → “Confirmation Prompts are On. Would you like to turn them Off? <Beep>
No → “Confirmation prompts are On” “Return to the Main Menu” [Returns to Ready Prompt]
Yes → “Confirmation prompts are Off” “Return to the Main Menu” [Returns to Ready Prompt]


Changing Languages

 “Ready” <Beep>
Set-up → “Phone Pairing, Confirmation Prompts, Changing Languages”
Changing Languages → “Select English by pressing the Phone button after the beep.” <Beep> (the system waits for 1.5 seconds). – “select French by pressing the  after the beep” (spoken in French) <beep> system waits another 1.5 seconds – “select Spanish by pressing the  after the beep” (spoken in Spanish) system waits another 1.5 seconds in the  is not pushed and then returns to main menu.
 After you select the language, a prompt [spoken in the selected language] will confirm the selection → “Language has been changed to” + chosen language

As mentioned in Chapter 3, the *VControl™* includes the option to operate in any one of three different languages: English, Spanish and French Canadian. The default language is English but it can be easily changed by using the Set-up menu.

Towing Assistance

This function is for pre-programming your Roadside Service number of choice.

 “Ready” <Beep>
Set-up → “Phone Pairing, Confirmation Prompts, Changing Languages”
Towing Assistance → The unit will then ask you for the number, as you would when entering a phone book entry.
Say Number [e.g. 800-123-4567] → The unit will then ask you if you’d like to “clear” or “Save Entry” [Number Saved for future use] → Return to Main Menu

Chapter 7: Special Functions

Your hands free kit supports a number of advanced features including the following:

- Initiating a second call and toggling between the calls
- Privacy – transferring calls to your cell phone
- Conference two calls together
- Accessing voice mail and other phone functions by sending DTMF codes
- Activating the voice dialing functions of your cell phone

In order for these features to work on the kit, they must also be supported by your specific phone and in some cases by your wireless carrier.

Privacy calls – Transferring Call

During a hands-free call, the audio can be transferred from the kit back to the cellular telephone in order to continue the call privately.

Active Call Ongoing



<Beep> **Transfer Call** → “*Audio Transferred*” [Audio is transferred to the cellular phone]

Initiating a Second Call

During an active call you can place a second outgoing call while placing your first call on hold:

Active Call Ongoing




“*Ready*” <Beep> **New Call** → “*New Call, Dial or Call*” <Beep>

Say **Dial** or **Call** and follow the instructions for those functions as defined earlier in the manual.


The first call will be placed on hold and the second call will be connected as described earlier.

Toggling Between Two Calls

If there are two calls in progress (one on hold and the other in active conversation), you can switch between the two easily.


Press  Active Call is placed on hold and the other call is picked up.

End Active Call and Pick-up Second Call

Press and Hold  (more than 2 seconds). The active call will hang up and the second call will be taken off hold and become active.

Conference Two Calls Together

If there are two call active (one on hold the other in active conversation), they can be connected together for a three-way conference call.

The simplest way is to Press and **HOLD** the  button for more than two seconds. The two calls will be joined together.

A conference call can also be activated the voice interface.

Two Calls Ongoing




<Beep> **Conference** → Calls are connected together for a three-way call

Accessing Voice Mail or Other Phone Functions by sending DTMF tones/digits

During an active call, many times it is necessary to send DTMF digits through the call so that voice mail can be accessed or a number can be left on a pager, text messaging system. It works, when you press the buttons on the keypad, a connection is made that generates two tones at the same time. A "Row" tone and a "Column" tone. These two tones identify the key you pressed to any equipment you are controlling. If the keypad is on your phone, the telephone company's "Central Office" equipment knows what numbers you are dialing by these tones,


Special Note → with prompts on it sometimes becomes possible to invoke DTMF codes before your voicemail or PBX sequences to the next response, etc.; therefore if you use this feature frequently it is suggested that you go to **Set-up** and turn off **Confirmation Prompts**.


Activating the Voice Dialing Function of Your Cell Phone

Many phones or wireless carriers provide voice activation features which are invoked from your phone rather than the hands-free kit. To access your phone functions use the 

and will switch your call accordingly. If you are using a DTMF keypad to remotely control equipment, the tones can identify what unit you want to control, as well as which unique function you want it to perform. This can now be activated by voice control through your *VControl™* system.

Active Call On-going


Voice Mail prompt →  <Beep> **Dial** → "Number Please" <Beep> enter appropriate numbers [e.g. 1234]


Voice Mail – enter password →  <Beep> **Dial** → enter appropriate number sequence [e.g. 1234] Continue this for as many prompts as necessary

For * pronounce **Star** for # pronounce **Pound**

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This example is taken from the Motorola V710

Press and hold the  button [approx. 2 seconds] until the phone prompts → "Say a Command" [Name Dial, Digit Dial, Camera, Voicemail, Redial, Received Calls]

It should be noted that once a command is issued such as Voicemail and the phone connects to your voicemail you can still depress the  Button and utilize the DTMF functions; however, with some phones you will have to pick-up the phone and press the keys as designated by the voice prompts.

Please refer to your phone manual for specific functions pertaining to your phone or wireless carrier.