

LIMITED WARRANTY

For a period of ninety (90) days after your purchase (the “Warranty Period”) of the *VControl*™ Bluetooth™ Hands-free Car Kit (the “Product”), VCommand, Inc. warrants that the Product, when used as permitted under the End User Agreement and in accordance with the enclosed instructions, will operate substantially as described in the documentation (this warranty shall be referred to as the “Limited Warranty”). If the enclosed Extended Warranty Registration Card is correctly filled out and forwarded within thirty (30) days of purchase, VCommand will extend the Warranty Period to one (1) year. VCommand does not warrant the Licensee’s use of the Product will be error-free or operate uninterrupted, VCommand will at its sole obligation and Licensee’s exclusive remedy for any breach of the Limited Warranty, use commercially reasonable efforts to correct any reproducible error in the Product reported to VCommand by you during the Warranty period (the “Error’s”).

You must notify VCommand of any Errors in writing before the end of the Warranty Period. If VCommand agrees that such Errors are covered by the Limited Warranty, VCommand will notify you and you will be responsible for mailing the Product back to VCommand or returning the Product to VCommand in person and for all costs associated with such mailings. VCommand will not be responsible for defects that occur in the mailing process and/or any defects that are not documented by you to VCommand in writing before you send the Product.

- (1) Upon receiving the Product from you, if VCommand determines that the repair falls under the Limited Warranty:
 - (a) VCommand will repair or replace, at VCommand’s option, any defective parts, or any parts that will not properly operate for their intended use. No charge will be made to you for any such parts, or for the labor charges incurred by VCommand in repairing or replacing the defective parts. VCommand may replace at its option, the entire unit with a fully operational refurbished unit. The Limited Warranty on parts shall be free of visual defects at the time of the shipment and, therefore, shall not be covered for visual defects following initial placement into service under these Limited Warranty terms;
 - (b) VCommand will bear the cost of shipping the Product back to you after it has completed service under the Limited Warranty; and,
 - (c) You shall be responsible for expenses related to the reinstallation of the Product.

- (2) The foregoing Limited Warranty will not be applicable if:

- (a) The Product has been subjected to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized conditions, improper installation, or other acts that are not the fault of VCommand, including any damage caused by shipping if the Product is sent via mail;
- (b) You did not notify VCommand of the alleged defect or malfunction of the Product during the Warranty Period;
- (c) The Product’s serial number has been removed, defaced, or altered; or,
- (d) The Product has been opened or tampered with in any way.

This Limited Warranty extends only to you and is not assignable or transferable to any such purchaser or end user, and is valid only if you purchased the Product in the United States. No requests for Error correction during the Warranty Period will be honored unless you can provide proof of purchase and unless the repair is covered under the Warranty Card. Any such Error correction provided by you will not be extend beyond the Warranty Period.

THE EXPRESS WARRANTIES ON THIS CARD AND IN THE END USER AGREEMENT ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, REGARDING THE PRODUCT, INCLUDING ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT OR THIRD PARTY RIGHTS. LICENSEE ACKNOWLEDGES THAT IT HAS RELIED ON NO WARRANTIES OTHER THAN THE EXPRESS WARRANTIES ON THIS CARD AND IN THE END USER AGREEMENT AND THAT NO WARRANTIES ARE MADE BY ANY OF VCOMMAND’S LICENSOR’S OR SUPPLIORS. SOME JURISDICTIONS DO NOT ALLOW LIMITATION OR EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

QUESTIONS CONCERNING THIS LIMITED WARRANTY MAY BE DIRECTED TO:

CUSTOMER SERVICE

VCommand, Inc.
PO Box 19125
Alexandria, Virginia 22320-0125
Toll Free (866) 826-6669
www.vcommand.com
support@vcommand.com